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April 6, 2011

UC Advanced Mobile for Android

Announcing the General Availability of Mitel Unified Communicator Advanced Mobile for Android Application

Positioning

Mitel Unified Communicator Advanced Mobile for Android is the next chapter in the Mitel mobile clients' story. Earlier this year we delivered an industry-leading native client for BlackBerry® users. Our new Android client aims in the same way to help enterprise users who have chosen a different device for their day-to-day use. UC Advanced Mobile for Android is the perfect compliment to our UC Advanced windows client and allows users to make changes to their Dynamic Status' from their Android devices as well as retrieving voicemails, viewing their call history and Corporate Contacts with presence information. The UC Advanced Mobile for Android can be used in conjunction with UC Advanced for windows or as a stand alone application for users who only need the mobility aspect or for users with non windows based computers.

Product Overview / Features & Benefits / Description

The features that are available with UC Advanced Mobile for Android are as follows:

- UC Advanced Native client for Android available from the Android Market
- UC Advanced Mobile service status icon on notification bar
- UC Advanced Mobile Setup Wizard with connectivity test
- Change Dynamic Status from main screen
- Manage Status – create, edit, and remove
- View Call History
- Visual Voicemail
- Corporate Contacts with OfficeLink Dialing
- Locations based Dynamic Status
- Connections based Dynamic Status
- Timers based Dynamic Status

UC Advanced Native client for Android available from the Android Market

Download the application from the Android Market. Any user who wishes to get the UC Advanced Mobile for Android software can do so by pointing their device to the Android Market. It does not cost anything to get the software onto your device, but you will need a UC Advanced Mobile for Android License on your UC Advanced 4.0 Server.

UC Advanced Mobile service status icon on notification bar

This UC Advanced icon can be seen in the top left of the device in the phone notification bar. This icon will have a red X if communications between the UC Advanced Server and the client have been closed. If the UC Advanced Mobile client is connected, then the red X will disappear. If you choose not to see the status icon, you can remove it by selecting the “Settings” option in the UC Advanced application and de-selecting “Show service status.”



Figure 1: UC Advanced Mobile for Android status icon on notification bar

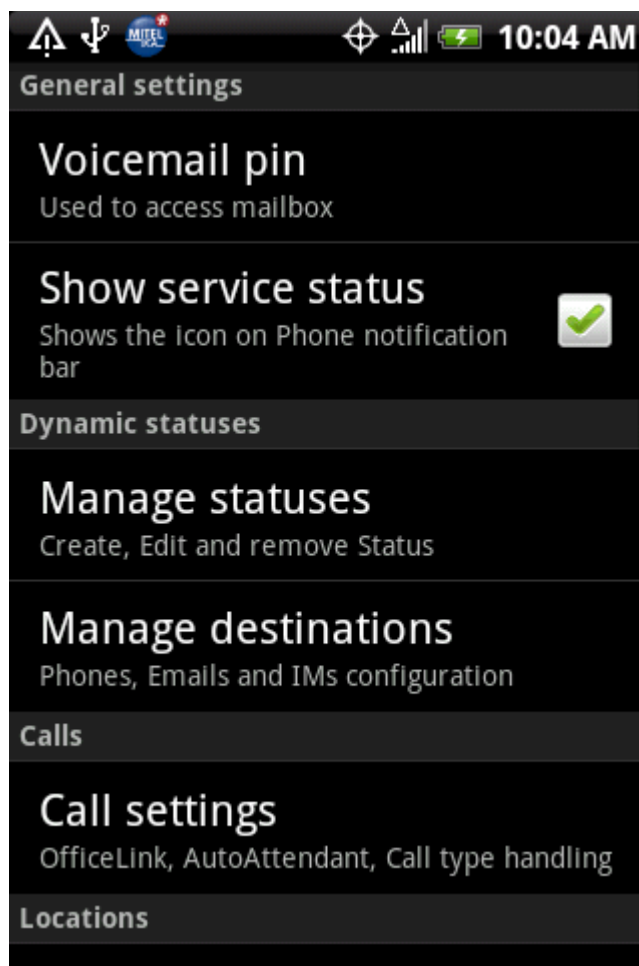


Figure 2: UC Advanced Mobile for Android “Show service status” option

UC Advanced Mobile Setup Wizard with connectivity test

The UC Advanced Mobile for Android application comes equipped with a Setup Wizard that can be launched at any time to help you configure the client and test its connectivity to the server. To invoke the wizard, you simply hit the Menu key on your Android device when you are in the UC Advanced Mobile application. Once you invoke the wizard, you are asked to input your UC Advanced server name and login credentials. When you have done this you can test your connectivity.



Figure 3: UC Advanced Mobile for Android Setup Wizard



Figure: 4 UC Advanced Mobile for Android Setup Wizard connection test

Change Dynamic Status from main screen

UC Advanced Mobile for Android allows a user to quickly change their Dynamic Status manually by simply pressing on the Dynamic Status icon in the top left corner. When you press this area of the screen, you will see the options available to you for Dynamic Status. You can then select the Dynamic Status that you wish to show.

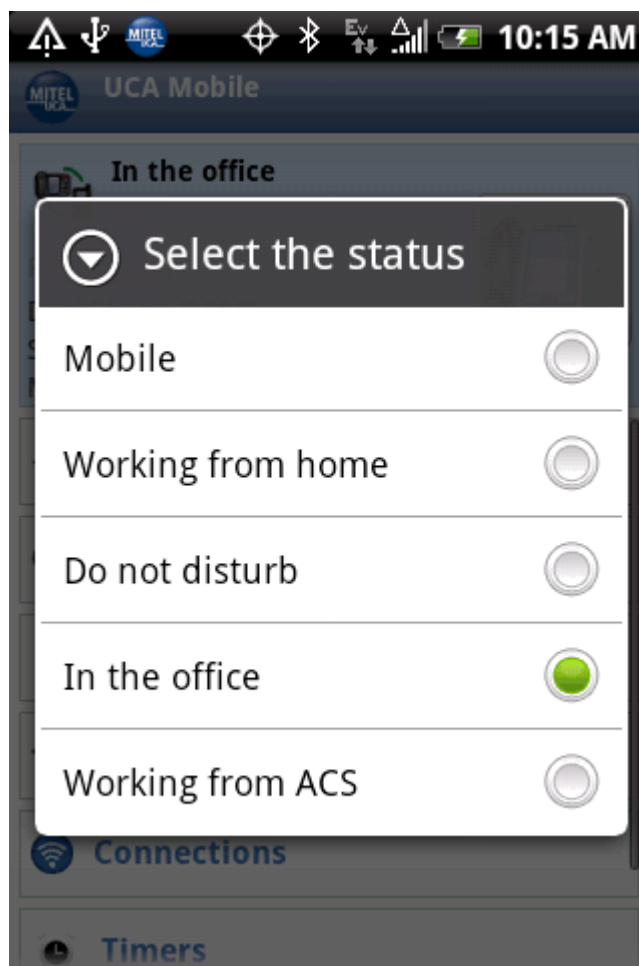


Figure 5: UC Advanced Mobile for Android Dynamic Status manual change

Manage Status – create, edit, and remove

You can create, edit, or remove your Dynamic Status easily by simply selecting “Settings” and then “Manage statuses” from inside the UC Advanced application. When you do this, you will see the created status and you can select one for modification, or by selecting the menu key on your device you can create a new Dynamic Status.

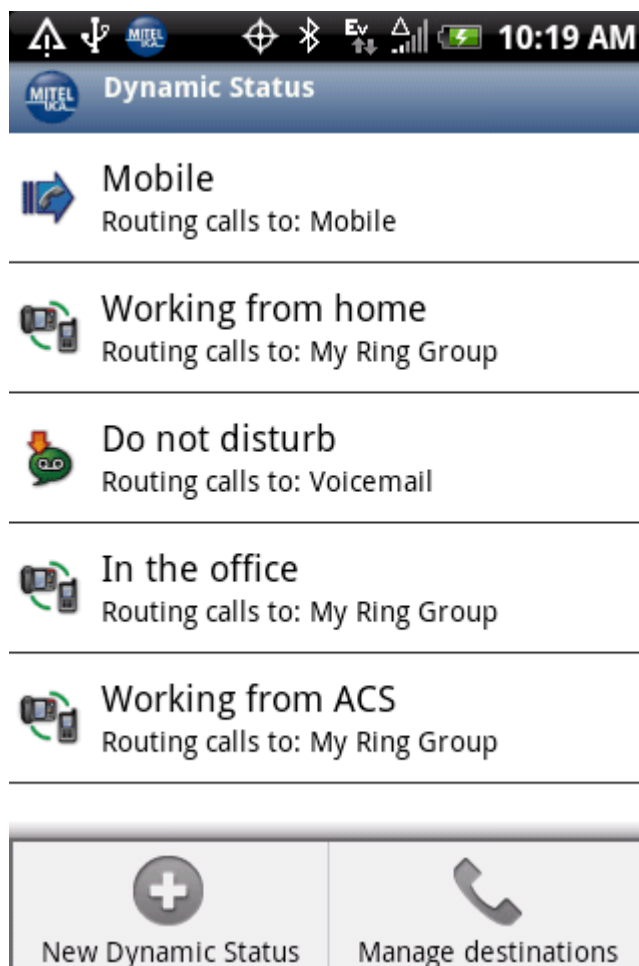


Figure 6: UC Advanced Mobile for Android manage statuses

View Call History

UC Advanced Mobile for Android Clients can view their missed, dialed, and received calls from their mobile device. These are calls that came into your IP Deskphone or Softphone. Each call record will show the picture of the person who called (if available) and the time and date of the call. At this point you can pull up that person's contact information, including their presence information. You will also see the person's four-digit extension – you can then invoke an OfficeLink call to call them back using their four-digit extension.

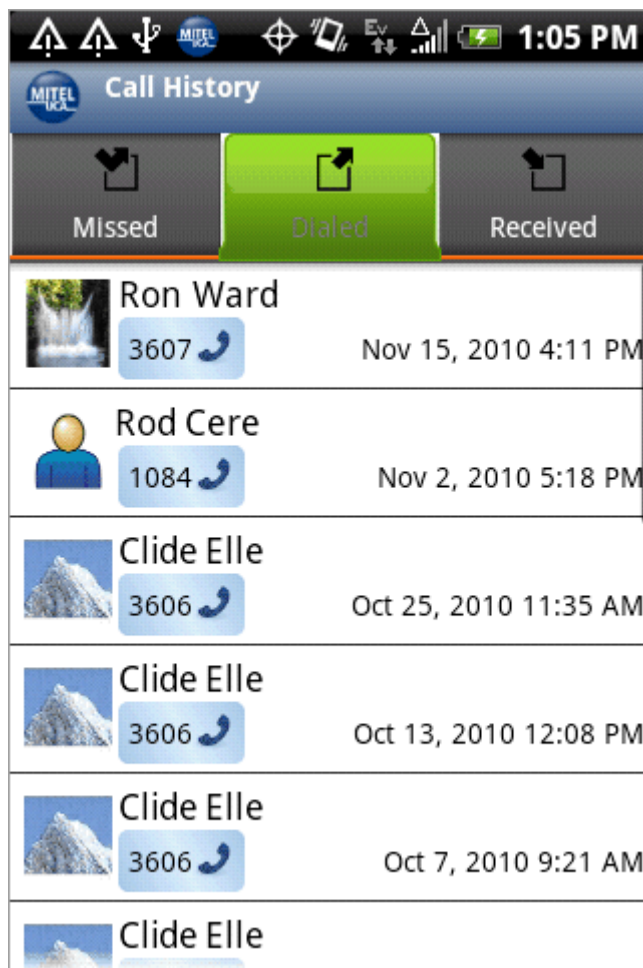


Figure 7: UC Advanced Mobile for Android Call History



Figure 8: UC Advanced Mobile for Android Contact View from Call History

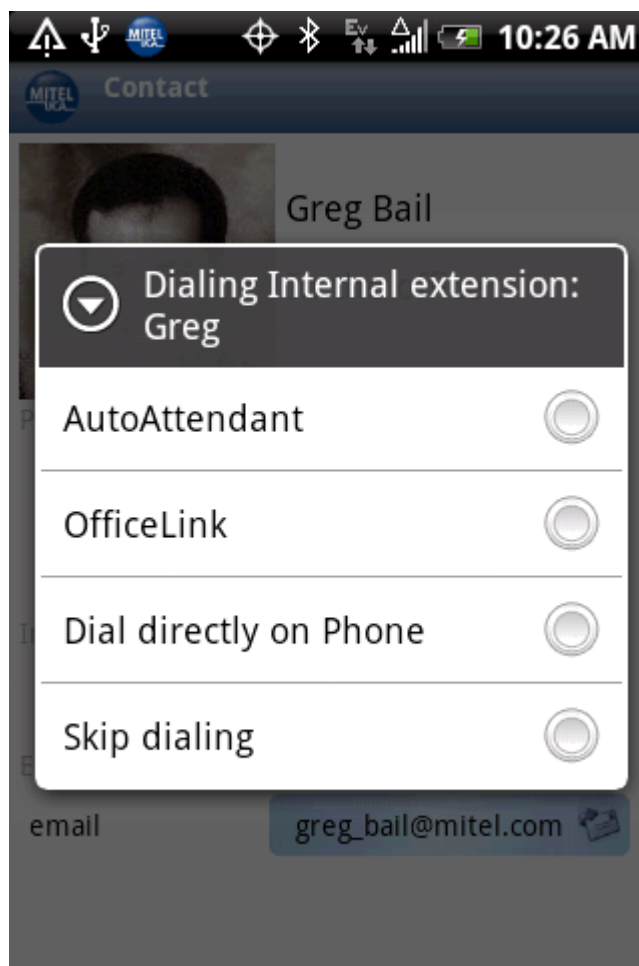


Figure 9: UC Advanced Mobile for Android OfficeLink dialing to Contact

Visual Voicemail Access

UC Advanced Mobile for Android Users will have access to their Mitel NuPoint Unified Messaging™ (UM) voice mail messages through the “Messages” function. When you select this shortcut, you will instantly be taken inside your NuPoint UM voice mail box. You can see who has left you a message, the number they called from, their picture, their presence information, and the length of the message. Also from within the Messages application, you can call a person back using their four-digit extension through the OfficeLink feature. When you listen to a message and delete or save it you will extinguish your MWI indicator on your Mitel IP Phone.

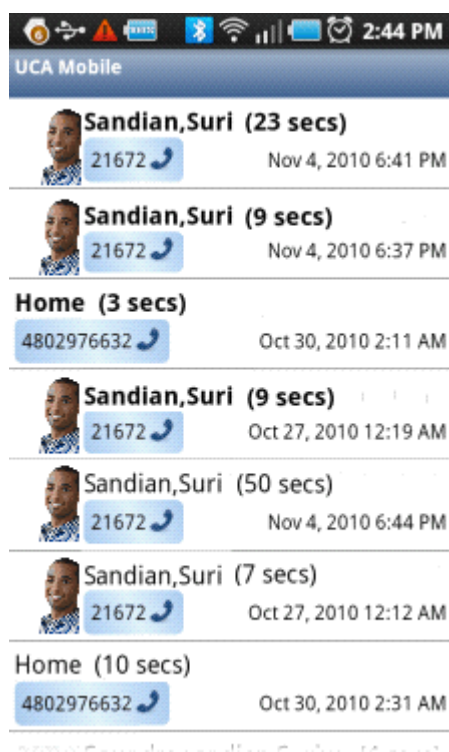


Figure 10: UC Advanced Mobile for Android Visual Voicemail

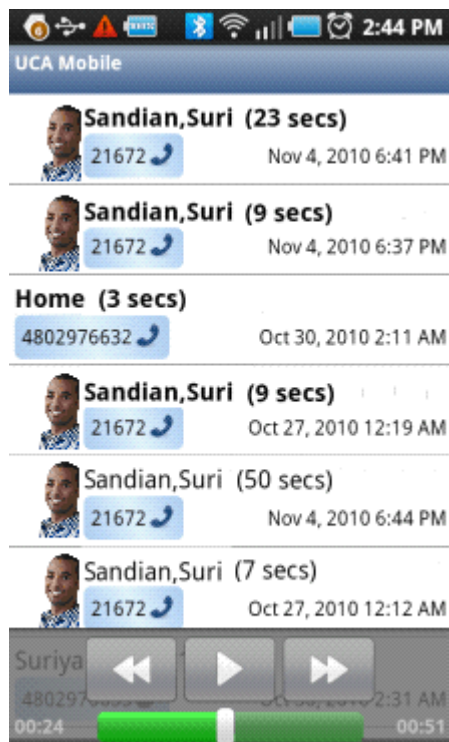


Figure 11: UC Advanced Mobile for Android Visual Voicemail play message

Corporate Contacts

UC Advanced Mobile for Android has full access to the list of Corporate Contacts from the UC Advanced Server through Active Directory or from the Mitel Communications Director (MCD) or Mitel 5000 Communications Platform (CP). By selecting the “Corporate Contacts” option from within the UC Advanced client you will be presented with the full list of users from your enterprise. You can scroll search by using your finger or search by entering the letters from a person’s name. When you find the person you are looking for, you can expand their contact card and view their presence info as well any other information the server has for that user by simply tapping on their picture. OfficeLink dialing will work from this view as well.

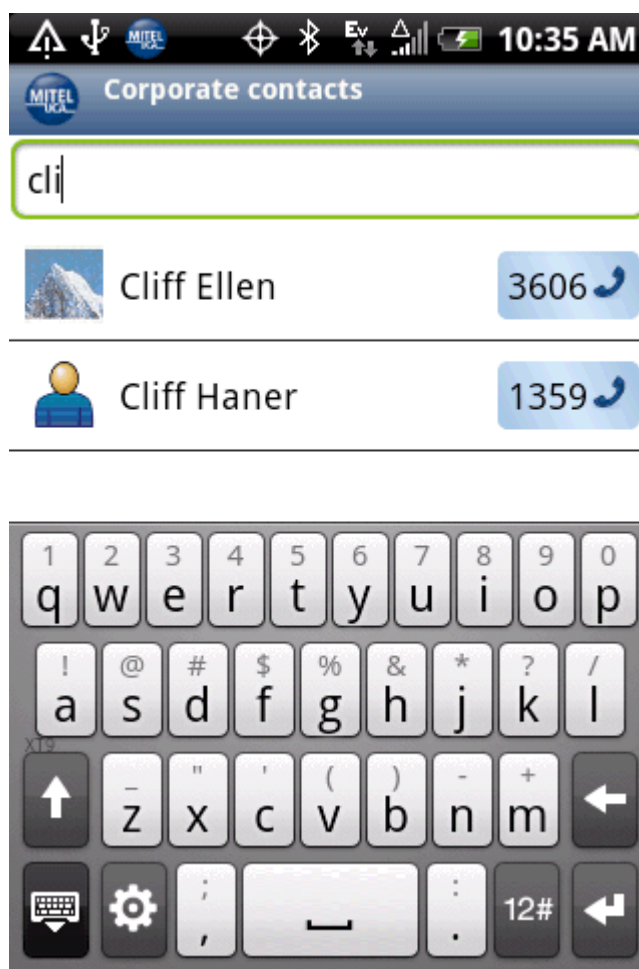


Figure 12: UC Advanced Mobile for Android Corporate Contact Search

Locations Based Dynamic Status

Similar to UC Advanced Mobile for BlackBerry, UC Advanced Mobile for Android allows users to have their Dynamic Status changed by using the GPS functions of their device to detect where they are in the world and change their status accordingly. To create new locations, you simply select Locations from the UC Advanced Main menu. You can then see your current location and create, modify, or delete your locations. Simply press the menu key on your device to see the options available for each location.

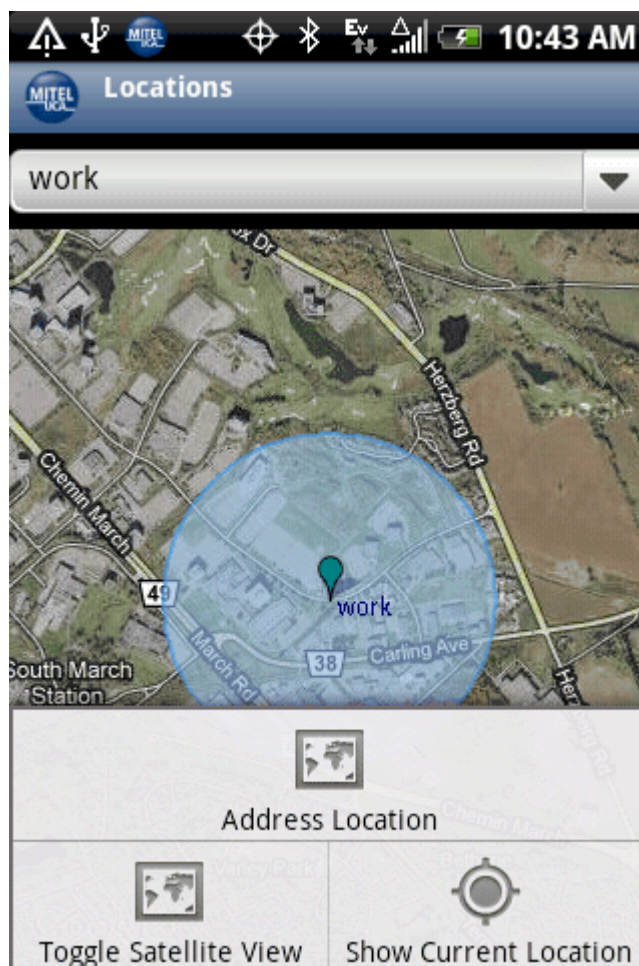


Figure 13: UC Advanced Mobile for Android Location Based Dynamic Status

Connections Based Dynamic Status

UC Advanced Mobile for Android will allow users to create network and Bluetooth® connections that will trigger their Dynamic Statuses to change based on where they are. If you connect to a wireless network at home, UC Advanced Mobile for Android can change your call routing to send calls to your Teleworker extension. Same goes for Bluetooth – if you get into your vehicle and you have your Android device connected to a Bluetooth device, UC Advanced Mobile can toggle your status to say “Mobile” and route your calls to your mobile only. To manage your Connections Based Dynamic Status you can simply select the “Connections” option in the UC Advanced Window. From here, you can create, modify, and remove any connections that you need or have already created.

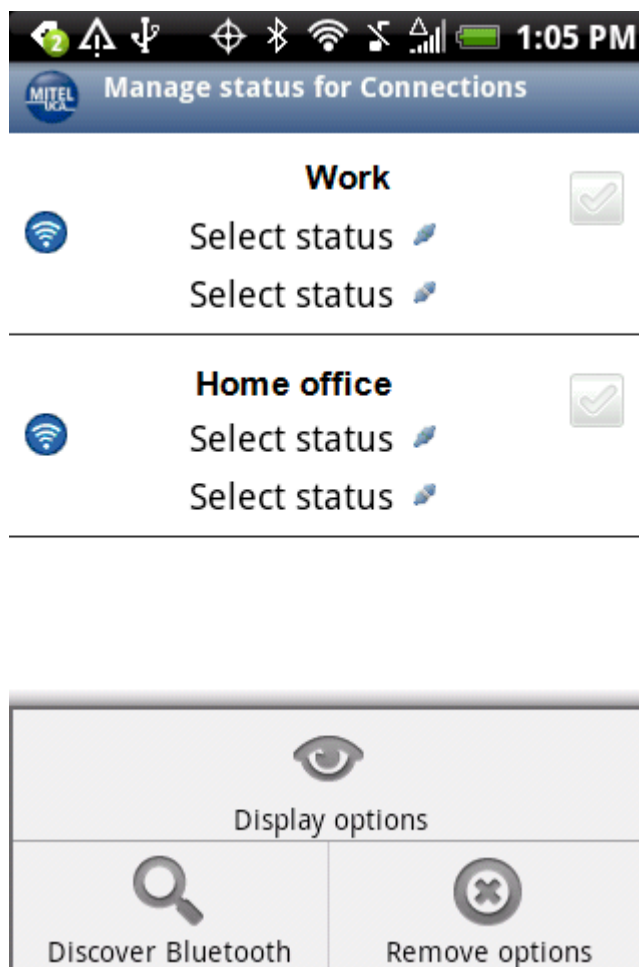


Figure 14: UC Advanced Mobile for Android Connections Based Dynamic Status

Timers Based Dynamic Status

UC Advanced Mobile for Android will allow users to create time of day timers that will toggle Dynamic Status based on pre-defined times of the day. This means a user can set start- and end-of-day triggers that will change call routing, sending calls to your different devices.

Creating timers is easy. Simply select “Timers” from inside the UC Advanced Mobile application. You can create, modify, or edit your timers to best suit your workday and / or holidays.

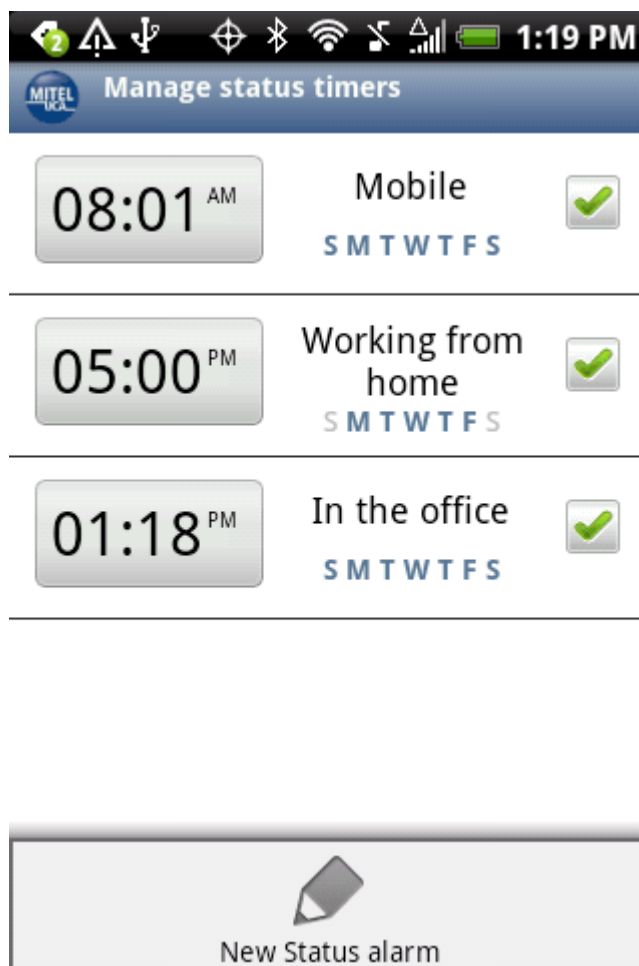


Figure 15: UC Advanced Mobile for Android Timers Based Dynamic Status



Settings

The UC Advanced Mobile for Android settings option allows a user to completely customize their experience with the application. Some of the things you can manipulate using the settings options are:

General Settings

- Change voicemail PIN
- Show service status on phone notification bar

Dynamic Statuses

- Manage statuses
- Manage destinations

Calls

- Call Settings – OfficeLink

Locations

- Location Settings – Locations based status change settings

Contacts

- Contacts Settings – Contact Management settings

Status Timers

- Timer Settings – Timers based status change settings

Connection Statuses

- Connection Settings- Network- and Bluetooth-based status change settings

Login Credentials

- Login settings – credentials to connect to server
- Change password

Hardware requirements

While Mitel does not state a minimum hardware requirement for the Android devices, it is recommended that you keep your OS up to date as newer features are built against the latest OS's and later OS's are not guaranteed to support all of the UC Advanced Mobile for Android features.

Software requirements

The UC Advanced Mobile for Android application requires Android 1.6 or later.

DISCLAIMER: Certain Mitel products within this document may not be available on all systems. Contact TCI Customer Service or your TCI Account Manager for more information. For more information on TCI, their products and services please visit www.tcicom.com.