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October 15, 2011

Mitel Applications Suite Release 3.0 SP1

Mitel is pleased to announce the General Availability of MAS release 3.0 SP1. MAS Release 3.0 SP1 adds support for Mitel Communications Director (MCD) Release 5.0.

Product Overview / Features & Benefits / Description

Mitel Applications Suite (MAS) is a robust communications solution that unifies mission-critical applications required by small and medium-sized businesses into an easy to use, cost effective solution.

MAS allows these businesses to simplify communications while increasing productivity, enhancing customer service and collaboration, as well as reducing total cost of ownership. MAS delivers capabilities such as unified messaging, speech enabled auto-attendant, presence & availability, mobility, teleworking and sophisticated audio and web conferencing. It integrates with Mitel Communications Director (MCD), Mitel 5000 Communications Platform (CP) and the Axxess Platform. These platforms provide call control, extensive features and support for a wide range of innovative desktop devices and applications.

MAS is targeted at customers with up to 1000 employees, however when deployed with a single application it can scale to support a larger number of users. For example a NuPoint UM single application deployment can support 2500 mailboxes and an Audio and Web Conferencing (AWC) single application deployment can support 300 ports on mid range servers.

MAS creates efficiencies with consolidation. MAS offers a powerful set of unified communication applications on a single server or single virtual machine. This drastically cuts power consumption, reduces maintenance costs and requires less rack space. Time and effort is also saved with a single installation of all applications, an integrated initial system configuration wizard, and a simplified, browser-based administration interface. For employees' day-to-day use, a single browser-based user portal provides access to the applications.

Mitel Applications Suite represents a consolidated product family of Mitel's unified communication applications that include:

- NuPoint Unified Messenger
- Speech Auto-Attendant
- Unified Communicator Advanced
- Audio & Web Conferencing
- Unified Communicator Mobile
- Mitel Border Gateway (with Teleworker service, SIP trunk proxy and Secure Recording Connector (SRC))
- Customer Service Manager
- Mitel Business dashboard (communications usage reporting)

The application bundle is defined to encourage the broader adoption of applications by offering a base package at a compelling price point. Application licenses can then be applied as required on a per application basis.



Mitel Applications Suite is currently offered either as:

- A software only distribution model, with a documented set of qualified servers that the reseller can procure from one of four major server manufactures – HP, IBM, Dell, and Oracle
- A MAS Server Appliance that includes a Dell R210 rack mounted server with MSL and MAS pre-installed
- Virtual MAS for deployment into a VMware vSphere environment

Mitel Applications Suite is intended to integrate with the following Mitel PBX platforms:

- MCD on 3300 ICP – CX, CXi, MXe controllers and MCD- Integrated Software Solution (ISS)
- Mitel 5000 CP
- Mitel Axxess

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