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UCA Mobile for iPhone & iPad

Announcing the Mitel UCA Mobile for iPhone and iPad and Introduction of UCA Mobile for Smart Device Licensing

Positioning

Mitel Unified Communicator Advanced Mobile for iPhone and iPad is the next chapter in the Mitel mobile clients story. Earlier this year Mitel delivered a industry-leading native clients for BlackBerry® and then Android™ users. Mitel's new iPhone and iPad clients aim in the same way to help enterprise users who have chosen these devices for their day-to-day use.

UC Advanced Mobile for iPhone and iPad is the perfect complement to UC Advanced Windows® desktop client and allows users to make changes to their Dynamic Status from their mobile device as well as retrieve voicemail and view their call history and corporate contacts with presence information. UC Advanced Mobile for iPhone/iPad can be used in conjunction with UC Advanced for windows or as a stand alone application for users who only need a mobile solution or have non-Windows based computers.

The UCA Mobile for iPhone and iPad is now generally available. Get it now from iTunes!

Choose the mobile device that YOU want to use

Companies today have a significant amount of choice when it comes to deploying mobile devices within the enterprise. More and more we are seeing our customers deploying different devices to users with different mobile requirements. Many businesses are looking to adopt a "bring your own device to work" policy to reduce costs and give people better choice and flexibility.

Mitel is committed to supporting these customer dynamics by developing and releasing our UC Advanced Mobile client for an increasing number of devices. UC Advanced Mobile for iPhone and iPad gives our customers choice, allowing them to support an increased variety of devices within the enterprise, as part of a full Unified Communications solution.

Mitel is committed to simplifying your UC Experience and the introduction of UCA Mobile for Smart Device license is one of the way's that Mitel can do this. This new licensing structure will make it easy for customers who choose to change devices to easily re-license the application without having to re-purchase a new license for their specific device. Also licenses can be moved around within an organization between users with different devices, so licenses can be "shared" (only one user can be using the application at any given time).

The new part numbers are:

54005598	UC Advanced Mobile for Smart Devices 1 License
54005599	UC Advanced Mobile for Smart Devices 50 User License
54005601	UC Advanced Mobile for Smart Devices stand alone License 1 User



Product Overview / Features & Benefits / Description

The features that are available with UC Advanced Mobile for iPhone and iPad are as follows:

- Display Dynamic Status, inline text and your calendar advisory message
- Display Call Routing Information (which devices will be notified on an incoming call)
- Display picture for subscriber and dynamic status
- Ability to change your Dynamic Status
- Change inline text for Advisory Message
- Manage (edit/create/delete) Dynamic Status
- View missed/outgoing/incoming Calls
- Callback caller from Call History View
- Contact Tagging in Call History
- View Visual Voicemail (unread/read indication)
- Play, delete messages in Visual Voicemail
- Callback caller from Voicemail view
- Contact Tagging in Voicemail view
- Favorite Contacts View
- Display presence for personal contacts (UCA contacts only)
- Call personal contact (using iPhone dialer or OfficeLink feature)
- IM personal Contact (UCA contact IM only available with UCA 5.1 Server coming in 2012)
- Email personal contact
- Corporate Contacts List View
- View Details of contacts in Personal Contacts View or Corporate Contacts View
- Ability to search contacts in Personal Contacts View or Corporate Contacts View
- Ability to add a contact from Personal Contacts or Corporate Contacts into native device address book
- Display real-time presence when viewing contact details (real-time presence available with UCA 5.0 Server later this year)
- Call/IM/Email from contact details view (IM available with UCA 5.0 Server later this year)
- Add/Edit/Delete locations based on GPS position in map (bluetooth or WiFi based location not available)
- Use GPS locations stored on the server to change your Dynamic Status based on location
- Associate a dynamic status with a GPS location
- Change dynamic status based on location change and notify user of the status change
- Status Timer View where timers can be set on the server and trigger status change
- Manage Destinations (edit EHCU)
- Call Settings for placing calls via OfficeLink or native iPhone dialer
- Settings option for getting your voice mail pin changed
- Settings option for changing password
- Settings option for changing login credentials



Figure 1: UCA Mobile for iPad Main Screen



Figure 2: UCA Mobile for iPhone Main Screen



Configuration Information

The UCA Mobile for Smart Devices is designed to work with a UCA 4.1 server or later. If your server is running UCA 3.2 or 4.0 you will need to upgrade.

The UCA Mobile for iPhone and iPad application is available for download in one of two ways. You can get the application from iTunes on your MAC and then synch to your mobile device and the application will move over or you can get the application from the App Store directly from your device simply by using your iTunes account information.

Once the application is loaded you can navigate to the settings section by selecting the "Settings" icon in the top right of the application. From here you can select "General Configurations" and then "Show Login Options" and that will take you to the screen where you can enter your UCA Server name and your username/password that will have been sent to you in the "Welcome Email" from the UCA server when your account is created by the system administrator.

At this point you can also choose to "Test Connection" to the server to make sure that your device can communicate with the UCA server.

DISCLAIMER: Certain Mitel product within this document may not be available on all systems. Contact TCI Customer Service or your TCI Account Manager for more information. For more information on TCI, their products and services please visit www.tcicom.com.